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Veronica's Guides

Using The NeoLife Shop

A Guide for NeoLife Phone Users on Chrome

STEP 1 - Opening the Shop

On the NeoLife website go to the menu bar at the top and choose the shop option. Here you can...

1. Navigate to the shop
2. Check what's in your virtual cart
3. Make use of the quick order function which allows you to save a shopping list



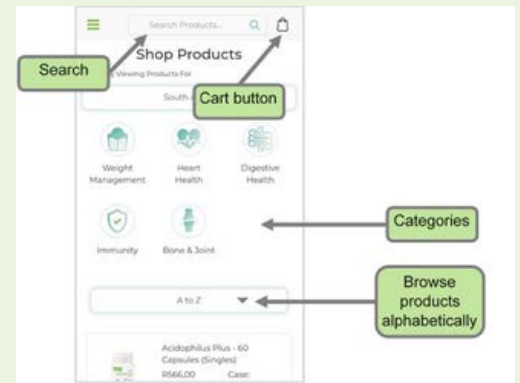
Tap "Shop Product"s to continue

STEP 2 - Finding Products

To find a product, enter the product name/code into the search bar

Product codes are in the manual you received when signing up

To purchase a product, first click on its picture



STEP 3 - Buying Products

Scroll down past the picture of the product to see the available options

Click the "add to cart" button on the left to add the product to your shopping cart

To view your cart, click the cart icon

Once you are finished, proceed to checkout





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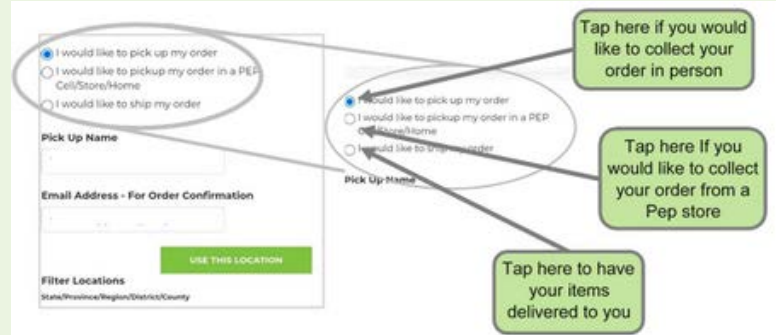
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STEP 4 - Checkout

First, select whether you would like to collect your items in person or have them delivered.

You can collect your order from:

- A NeoLife Warehouse
- A PEP Store
- A PEP Home Store
- A PEP Cell Store

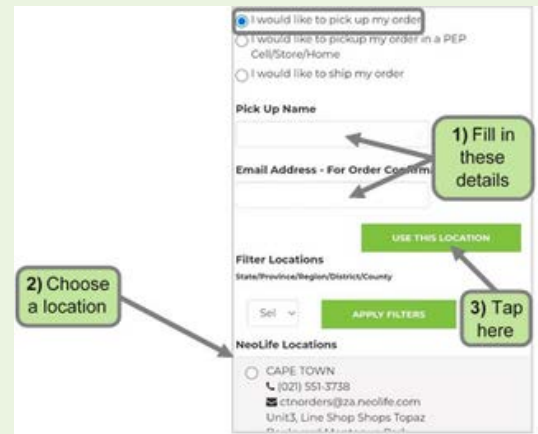


Option A - Collecting from a NeoLife Depot

If you choose to collect you must select one of the depots from your region

Ensure you have selected the correct country

Enter your name and email address to help you identify your order when picking it up



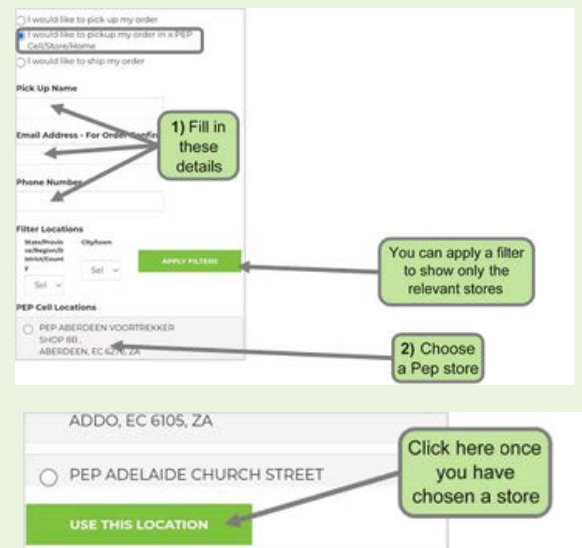
Option B - Collecting from a PEP Store

If picking up your order from your nearest PEP store, you will need to fill in your name, phone number and email address

Once your order is ready, NeoLife will send a PIN to the phone number you entered

You will need this code to collect your order

You will need to select which PEP store you want to collect from and scroll down to the bottom of the options to click "Use this location"





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Option C - Shipping Your Order

If you would like your order shipped to a specific address, enter an email address (to receive a confirmation order of shipping)

Then click “ship to this address”

To add a new address, fill in the relevant boxes. This is useful when ordering for a client of family member

STEP 5 - Payment

Select the payment option you wish to use (Credit card or EFT)

Payments are done through an official banking site to keep your details secure

Click “Continue” to proceed

Once you have checked your information is correct, tap “complete your payment” to complete your purchase

Thank You!

Hopefully this has been a helpful guide on using the Neolife Website Shop and will assist you running your business effectively.

There are plenty of other guides available to help you as you continue your journey with Neolife.

If you have any questions, please feel free to either head over to my website by clicking here

Or reach out to me via SMS, WhatsApp or email



Contact me:

+27 836677540

veronica@yourday2day.co.za

